

SUBJECT CONTROL TRAINING

Resort Hotel & Casino Security Officers

In 1998, Controlled F.O.R.C.E. introduced its subject control training program to a handful of casino security personnel in Las Vegas. The program, originally developed with the specific needs of law enforcement in mind, provides officers with a simple yet effective method for controlling non-compliant suspects. Resort Hotel & Casino security managers immediately recognized how the Controlled F.O.R.C.E. System could be used to mitigate their liability by providing staff with safe, effective, camera-friendly techniques that reduce the potential for security officer and guest injury.

Following implementation by a few properties in Las Vegas, the Controlled F.O.R.C.E. System spread to Resort Hotel & Casinos throughout the nation because security managers understood how effective it was in improving staff members' ability to work together to maintain a safe entertainment environment. The key aspects of the Controlled F.O.R.C.E. System that Resort Hotel & Casinos utilize to reduce liability include:

- **Body Positioning Drills:** teaches proper positioning and movement for engaging a non-compliant guest for situations where the guest's behavior has dictated a physical response.
- **Mechanical Advantage Control Holds™ (M.A.C.H.):** provides a series of subject control techniques that are easy to learn and are highly retainable in high-stress situations.
- **M.A.C.H. Takedowns and Handcuff Positioning:** provides a series of techniques for safely taking a non-compliant guest to a prone handcuff position for situations where the guest's behavior has ruled out escort options.
- **M.A.C.H. Team Arrest Tactics:** improves staff's ability to communicate and work together to engage, control, detain, and escort non-compliant guests. Also provides security staff with a framework to effectively collaborate with law enforcement should there be a need for mutual assistance in controlling non-compliant subjects.

Resort Hotel & Casino security departments have incorporated the Controlled F.O.R.C.E. System into their training academy programs for new recruits. Casino companies that consistently maintain certified departmental instructors and security staff include:

- Caesars Corp.
- Las Vegas Sands Corp. (Venetian)
- Ameristar Casinos
- Borgata Atlantic City
- Horseshoe Casinos

Controlled F.O.R.C.E.
Training Management Systems
609 Thryselius Drive (Unit B)
Elburn IL 60119

Phone: 630-365-1700
Fax: 630-365-1361

info@controlledforce.com
www.controlledforce.com