

CROWD MANAGEMENT

Developing an Appropriate Response



Controlled F.O.R.C.E. Crowd Management Program provides instruction in techniques to limit threats to the area of operation by understanding crowd dynamics and how to quickly and decisively respond to riots and civil unrest with an appropriate level of force. Riot and crowd control response emphasizes a Defense in Depth zone defense layout to enable Arrest Teams to surgically extract threats while maintaining situational control through Front Line presence.

Our Crowd Management Program addresses specific preparations and operations strategies for security members to maintain environment control and mitigate potential liabilities.

➤➤➤ PREPARATION MAINTAINS CONTROL

Risk Management Security Plan

- Coordinate with risk managers to determine what is and is not allowed for physical response
- Understand your legal limitations and know when to call for police intervention

Environment Assessment

- Evaluate potential security risks inherent to the venue / operating environment
- Identify strategic security team positions, understand potential threats and provocation tactics

Front Line Security Presence

- Establish security presence, verbalize commands to clear the area, contain the crowd
- Maintain security by holding the line and allow the Arrest Team to take action if necessary

Arrest Team Security Response

- Prevent anyone from enticing a security reaction by separating threats from the main crowd
- Decisively remove individual threats while maintaining a dominant posture

➤➤➤ DECISIVE ACTION REDUCES LIABILITY

Why does the Controlled F.O.R.C.E. Crowd Management Program do a better job of mitigating liability?

Our Mechanical Advantage Control Holds™ (M.A.C.H.) System of subject control provides the Arrest Team with a non-violent arrest control option to quickly and decisively remove individual threats before they have a chance to incite greater unrest. Using M.A.C.H. Team Arrest Tactics, no more than three Arrest Team members should be needed to restrain and remove a subject - no matter how hard the subject resists. The M.A.C.H. System allows security members to remove individual threats without using pain compliance or techniques that appear unnecessarily violent, which reduces the chance that others in the crowd will react with violence toward the arrest team.



“Appearances Are Everything”

Crowd management operations must be mindful of the fact that they perform in very public environments where everyone in and around a crowd has picture/video capabilities on their mobile phones. The Controlled F.O.R.C.E. Crowd Management Program offers a “camera friendly” solution to crowd management that is more effective than other use of force options and will reduce personal injury and legal risk for security members and managers.